



# Integrated **Dictation** Solutions

**G**raffen's vast industry-specific experience and expertise help customers integrate advanced technology into their core business objectives. For nearly 50 years we have specialized in giving our customers a competitive edge through technology solutions that streamline organizational and workflow processes while reducing recurring costs.

## A History of Superior Solutions

Graffen began offering dictation and transcription solutions nearly 50 years ago and continues to be a leading provider, offering handheld and desktop dictation solutions, workflow management, mobile solutions, transcription solutions, conference recording, hosted dictation solutions, and speech recognition. We have provided dictation solutions to law firms, healthcare practices and networks, hospitals, local and federal government agencies, educational institutions, accounting practices, law enforcement, transcription service companies, and commercial businesses.

Whether your organization has two people or more than 2,000, Graffen promises to provide you with the right system to meet your requirements. Plus, we offer comprehensive onsite implementation and training support, so your employees can immediately enjoy the full range of benefits from your chosen dictation solution.

- Stand-alone dictation systems
- Enterprise-based digital dictation systems
- Document workflow integration
- Remote and mobile dictation
- Speech recognition solutions
- Solutions for transcription service providers
- Analog- and cassette-based equipment



Providing the **legal and healthcare** professions with integrated business solutions has been a Graffen specialty from the start. We have extensive experience with law firms, medical practices, hospitals and outpatient facilities of all types and sizes.



**As one of the industry's most experienced dictation integrators, Graffen is fully equipped to tailor a dictation solution perfectly suited to your business needs.**

### **Why Go Digital?**

Our mobile dictation solutions will enable your employees to dictate using handheld recorders, SpeechMikes, headsets, BlackBerrys, iPhones, PDAs or phones. Consider these advantages of digital dictation:

- No more broken or lost tapes
- Zero tape transportation and shipping costs
- Superior sound quality
- Improved staff utilization
- Faster document turnaround
- Flexible remote working options
- Increased visibility and reporting

Graffen is one of only two licensed resellers of BigHand products in the United States, and we also provide dictation solutions from Philips Olympus, BayScribe and Fusion. We are a Philips Master Digital Center (MDC) and Master Digital Center Enterprise (MDCE) and one of only five Philips Authorized Repair Centers in the country.

- Philips
- Dolbey Fusion Suite
- Olympus
- Voice Solutions
- BayScribe
- Nuance (Dragon)
- BigHand



**Green Graffen** programs can help your business reduce its environmental footprint.

**Graffen's Golden Guarantee**—If you're not happy with our services, we'll refund your money.

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